

IN CASE OF CANCELLATION

REFUNDABLE RATE

The deposit is returned in the following way:

LOW AND MID SEASON - excluding Easter period (from 17 to 24 April included)

- Within 30 days before arrival: 100%;
- Within 14 days before arrival: 50%.

After this deadline, no refund will be made.

EASTER (from 17 to 24 April included) + **HIGH and PEAK SEASON**

- Within 60 days before arrival: 100%;
- Within 30 days before arrival: 50%.

After this deadline, no refund will be made.

In the event of a refund, the customer will be charged:

- Services MANAGEMENT OF SINGLE BOOKINGS € 20.00.
- Fees for BANK TRANSFER - can range from € 2.00 to € 30.00 depending on the location of the reference bank.

The refund is made within 14 working days from the confirmation of the refund by the Facility.

NON-REFUNDABLE RATE

It is not possible to request any refund after booking.

FLEX RATE

It is possible to change the dates of your stay in the following way:

- Within 14 days before arrival;
- By 15 October of the current year;
- Depending on the availability of the Facility, maintaining or changing the booked solution;

The deposit is returned in the following way:

LOW AND MID SEASON - excluding Easter period (from 17 to 24 April included)

- Within 14 days before arrival: 100%;
- Within 7 days before arrival: 50%.

After this deadline, no refund will be made.

EASTER (from 17 to 24 April included) + **HIGH and PEAK SEASON**

- Within 30 days before arrival: 100%;
- Within 14 days before arrival: 50%.

After this deadline, no refund will be made.

In the event of a refund, the customer will be charged:

- Services MANAGEMENT OF SINGLE BOOKINGS € 60.00.
- Fees for BANK TRANSFER - can range from € 2.00 to € 30.00 depending on the location of the reference bank.

The refund is made within 14 working days from the confirmation of the refund by the Structure

The Management of Camping Lido Verbano
01 January 2025