



ACCOMODATIONS AND PITCHES' REGULATION

Rates are per day regardless the time of arrival. The departure day will also be counted in the final price if the departure takes place after 10 am.

ARRIVAL

The accomodations are available:

- FROM 3 PM UNTIL 8 PM - from March 15th to July 2nd and from August 28th to October 15th;
- FROM 3 PM UNTIL 9 PM - from July 3rd to August 27th.

The pitch are available:

- FROM 11 AM UNTIL 12.30 PM and FROM 3 PM UNTIL 8 PM - from March 15th to July 2nd and from August 28th to October 15th;
- FROM 11 AM UNTIL 12.30 PM and FROM 3 PM UNTIL 9 PM - from July 3rd to August 27th.

Later check-in has to be arranged in advance with the reception. The cost of a later check-in is € 30,00, and it will be charged on arrival.

After 11.00 p.m., anyway, late check-in is NOT possible anymore.

- In case of arrival delay, we will keep the reserved accommodation or pitch until 10 am of the following day.
- **On arrival, guests are asked to hand in all passports. The reception will keep all these documents for the police registration. Then, one passport will be kept till the payment of the balance.**

DEPARTURE

- On departure day, the accomodation or the pitch must be left within 10 am.
- Delayed arrival or early departure involves the payment of the entire booked period, even if the accommodation is re-rented.



- Early arrival does not imply the authorization of an early departure. And a late arrival does not imply the authorization for a late departure.
- Rates are per day regardless the time of arrival. The day of departure will be counted, if this will take place after 10 am.

• **Concerning the accommodation**, in case of departure beyond the office opening hours, the deposit will be returned by bank transfer after checking the accommodation.

DOGS and CATS

DOGS and CATS are allowed in many areas of the Camping Lido Verbano (except where indicated with a prohibition sign).

They are allowed in the pitches, in the BUNGALOW SUN and in the BUNGALOW CHALET. They are NOT allowed in the MAXICARAVAN WAKE, MAXICARAVAN MOON and MAXICARAVAN SKY.

PRE-PAYMENT

IN CASE OF CANCELLATION the pre-payment will be returned as follows:

LOW AND MEDIUM SEASON - excepted for Easter period (from April 7th to April 10th included)

- within 30 days before arrival: 100%*
- within 14 days before arrival: 50%*.

Beyond this deadline no refund will be made.

EASTER (from April 7th to April 10th) + HIGH AND VERY HIGH SEASON

- within 60 days before arrival: 100%*
- within 30 days before arrival: 50%*.

Beyond this deadline no refund will be made.

***In case of refund, the client will be charged:**

- SINGLE BOOKING MANAGEMENT service €20,00;
- BANK TRANSFER commissions - they can vary from € 2,00 to € 30,00 depending on the location of the reference bank.

The balance of the whole period must be paid at arrival.



DEPOSIT FOR THE ACCOMODATION

For all the accomodations, a deposit of € 100,00 cash is asked upon arrival, which will be returned at the departure after checking the accomodation by our staff.

HOW TO LEAVE THE ACCOMODATION AT THE DEPARTURE

- Refrigerant: out, melt, clean and with door open;
- Any used sheets and towels, place them in the bathroom in a bag;
- Blanket folded and put away tidily with the pillows in the wardrobe;
- Inventory cleaned and dried;
- Oven, sink, stove and bath-room cleaned and dried;
- Floor cleaned and washed;
- Rubbish taken to the designated areas where the user is obliged to comply with the municipal regulations on separate waste collection.

IN CASE OF NON-CLEANING € 40,00 WILL BE DEDUCTED DIRECTLY FROM THE DEPOSIT.

Inside accomodation such as CHALET and SUN, for hygienic reasons, particularly cleaning is required if there are any dogs. Otherwise, a final cleaning of € 50,00 will be charged.

ORARI RECEPTION

8.30-13.00 e 14.00-19.00

CIRCULATION WITHIN THE CAMPING

SPEED

Inside the Camping, you can circulate at a maximum speed of 5 km/h.

HOURS OF SILENCE

From 10.30 pm to 8.00 am and from 1.00 pm to 3.00 pm, the circulation of motor vehicles is NOT allowed inside the Camping. During these hours, you can entry into the Camping with the card and only in order to access the parking located next to the reception, parking accessible 24/7.





VISITORS

Entry is permitted after depositing an identity document at the Reception. Current rates will be applied for the visit, to be paid on arrival at the Reception. The Management may suspend the entry of visitors at any time.

MINORS

Adults will be held responsible for the behaviour of minors in their care. Minors must be accompanied by an adult.

The Management can send away from the Camping any person responsible of vandalism or acts of harassment.

THE ENTRANCE TO THE CAMPING IMPLIES THE ACCEPTANCE AND FULL OBSERVANCE TO THE RULES LISTED IN THIS REGULATION.

**The Management of the Camping Lido Verbano
01st January 2023**